

	Dedicated interface					Internet Banking GB				Internet Banking NI				Mobile Banking NI				Internet Business Banking NI				Internet Business Banking GB			
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics				
			Dedicated Interface						Payment services user interface				Payment services user interface				Payment services user interface								
	Date	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)			
01-Oct	100.00%	0.00%	0.00%	264	132	189	0.01%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	86			
02-Oct	100.00%	0.00%	0.00%	190	146	185	0.01%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	102			
03-Oct	100.00%	0.00%	0.00%	200	208	216	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	87			
04-Oct	100.00%	0.00%	0.00%	239	180	314	0.00%	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	80			
05-Oct	100.00%	0.00%	0.00%	263	192	238	0.02%	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136	75.00%	25.00%	136	75.00%	25.00%	70			
06-Oct	100.00%	0.00%	0.00%	314	273	241	0.01%	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	88			
07-Oct	100.00%	0.00%	0.00%	225	198	274	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	173			
08-Oct	100.00%	0.00%	0.00%	269	179	280	0.00%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	98			
09-Oct	100.00%	0.00%	0.00%	245	197	299	0.01%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	122			
10-Oct	100.00%	0.00%	0.00%	219	164	237	0.00%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	92			
11-Oct	100.00%	0.00%	0.00%	224	184	272	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	84			
12-Oct	100.00%	0.00%	0.00%	250	261	315	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	62			
13-Oct	100.00%	0.00%	0.00%	213	154	203	0.25%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	126			
14-Oct	100.00%	0.00%	0.00%	233	156	346	0.02%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	94			
15-Oct	100.00%	0.00%	0.00%	209	230	322	0.00%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	101			
16-Oct	100.00%	0.00%	0.00%	222	165	394	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	96			
17-Oct	100.00%	0.00%	0.00%	264	159	297	0.00%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	113			
18-Oct	100.00%	0.00%	0.00%	249	163	326	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	78			
19-Oct	100.00%	0.00%	0.00%	238	173	339	0.01%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	89			
20-Oct	100.00%	0.00%	0.00%	240	177	225	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	84			
21-Oct	100.00%	0.00%	0.00%	323	354	184	0.01%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	141			
22-Oct	100.00%	0.00%	0.00%	223	323	274	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	117			
23-Oct	100.00%	0.00%	0.00%	196	179	246	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	102			
24-Oct	100.00%	0.00%	0.00%	243	169	251	0.00%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	125			
25-Oct	100.00%	0.00%	0.00%	280	178	385	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	75			
26-Oct	100.00%	0.00%	0.00%	225	193	269	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	45			
27-Oct	100.00%	0.00%	0.00%	200	162	343	0.00%	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	90			
28-Oct	100.00%	0.00%	0.00%	212	158	208	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	104			
29-Oct	100.00%	0.00%	0.00%	226	146	214	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	110			
30-Oct	100.00%	0.00%	0.00%	221	155	212	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	121			
31-Oct	100.00%	0.00%	0.00%	242	179	250	0.01%	100.00%	0.00%	420	100.00%	0.00%	420	100.00%	0.00%	420	100.00%	0.00%	420	100.00%	0.00%	127			
01-Nov	100.00%	0.00%	0.00%	320	150	280	0.00%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	100			
02-Nov	100.00%	0.00%	0.00%	263	156	279	0.00%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	92			
03-Nov	100.00%	0.00%	0.00%	237	171	212	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	102			
04-Nov	100.00%	0.00%	0.00%	206	152	220	0.01%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	103			
05-Nov	100.00%	0.00%	0.00%	232	175	247	0.00%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	124			
06-Nov	100.00%	0.00%	0.00%	254	286	241	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	127			
07-Nov	100.00%	0.00%	0.00%	247	180	172	0.00%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	138			
08-Nov	100.00%	0.00%	0.00%	265	181	221	0.01%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	126			
09-Nov	100.00%	0.00%	0.00%	222	156	244	0.27%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	70.83%	29.17%	139	100.00%	70.83%	29.17%	117				
10-Nov	100.00%	0.00%	0.00%	198	159	199	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	111			
11-Nov	100.00%	0.00%	0.00%	217	151	194	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	117			
12-Nov	100.00%	0.00%	0.00%	231	164	192	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	109			
13-Nov	100.00%	0.00%	0.00%	186	182	248	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	119			
14-Nov	100.00%	0.00%	0.00%	236	151	168	0.00%	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%	127			
15-Nov	100.00%	0.00%	0.00%	203	149	476	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	101			
16-Nov	100.00%	0.00%	0.00%	193	145	193	0.18%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	66.67%	33.33%	142	100.00%	66.67%	33.33%	116				
17-Nov	100.00%	0.00%	0.00%	199	155	212	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	87			
18-Nov	100.00%	0.0.																							

15-Dec	100.00%	0.00%	178	162	182	0.01%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	122
16-Dec	100.00%	0.00%	184	235	195	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	132
17-Dec	100.00%	0.00%	215	233	224	0.12%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	149
18-Dec	100.00%	0.00%	268	201	182	0.01%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	143
19-Dec	100.00%	0.00%	217	135	376	0.01%	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	151
20-Dec	100.00%	0.00%	244	148	244	0.01%	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	146
21-Dec	100.00%	0.00%	285	143	194	0.01%	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	120
22-Dec	100.00%	0.00%	256	139	225	0.00%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	124
23-Dec	100.00%	0.00%	193	146	282	0.01%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	144
24-Dec	100.00%	0.00%	207	144	230	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	139
25-Dec	100.00%	0.00%	207	147	327	0.00%	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	121
26-Dec	100.00%	0.00%	211	154	396	0.01%	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	104
27-Dec	100.00%	0.00%	198	165	267	0.00%	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	121
28-Dec	100.00%	0.00%	211	160	282	0.00%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	116
29-Dec	100.00%	0.00%	273	164	184	0.00%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	119
30-Dec	100.00%	0.00%	238	159	236	0.01%	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	124
31-Dec	100.00%	0.00%	202	173	302	0.02%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	129